Wombwell Medical Centre

Telephone Number: 01226 752470

Different ways to make appointments

We allow family or friends to ring to make an appointment for you as we understand it is often difficult to ring due to work or college. We will not disclose any personal information to them and they will be asked to confirm some of your details. Patient Partner is Wombwell Medical Centre automated telephone service, allowing patient to book, cancel, check or rearrange appointments at any time, even when the surgery is closed. To use this service your contact details have to be up to date, i.e. telephone number, so before you can use this service update your contact details at reception. When greeted press option 1 to use the automated service or 0 to speak to a receptionist.

There are a number of appointments that are pre-bookable for a GP of your choice or any GP on a monthly basis. The rest of the appointments are bookable in the following ways:

- 1) Same day appointments, these are available to book from 8am on a daily basis. These can be booked using either patient partner our 'automated service', speaking to a receptionist or by coming into the surgery.
- **2)** Online appointments, please register at reception to use this service. There are 'online' appointments available daily.

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