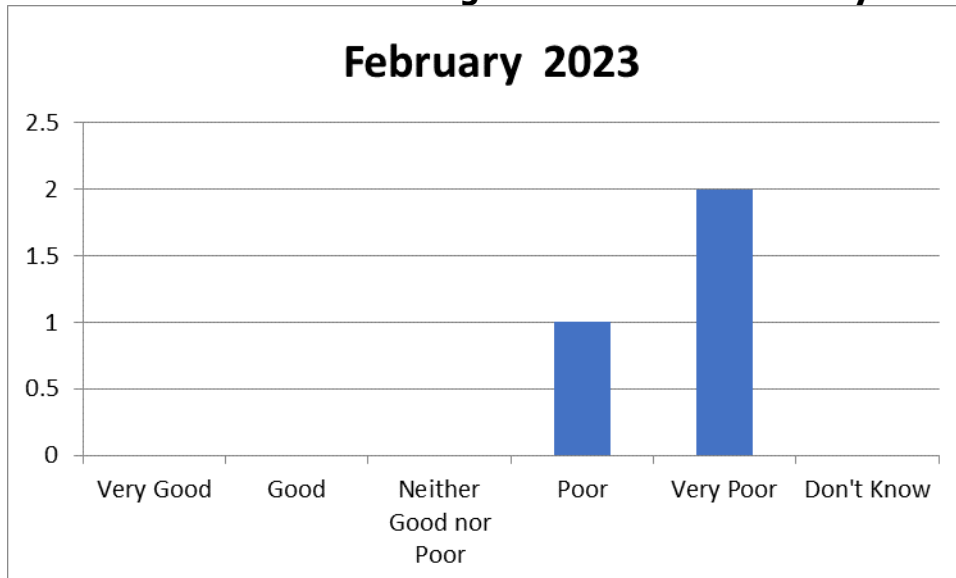


Friends and Family February – Results

The figures below were collected through the month of February 2023 in surgery.



These are some of the comments we received

Very Good	0
Good	0
Neither Good nor Poor	0
Poor	1
Very Poor	2
Don't know	0
Total comments	3

Comment: I tried calling you over 200 times and be on hold 4 times for 30 minutes each time I'm very unhappy with this

Comment: Never answer the phone rang for an hour

Comment: Don't think they actually have appointments to give out or they have some magic buttons you have to press in order to be seen! We cannot get an appointment for my daughter to discuss contraception! And twice in the past month we have had to use 111 and visit a Sheffield walk in clinic with my daughter who had an ear infection! Absolutely appalling!