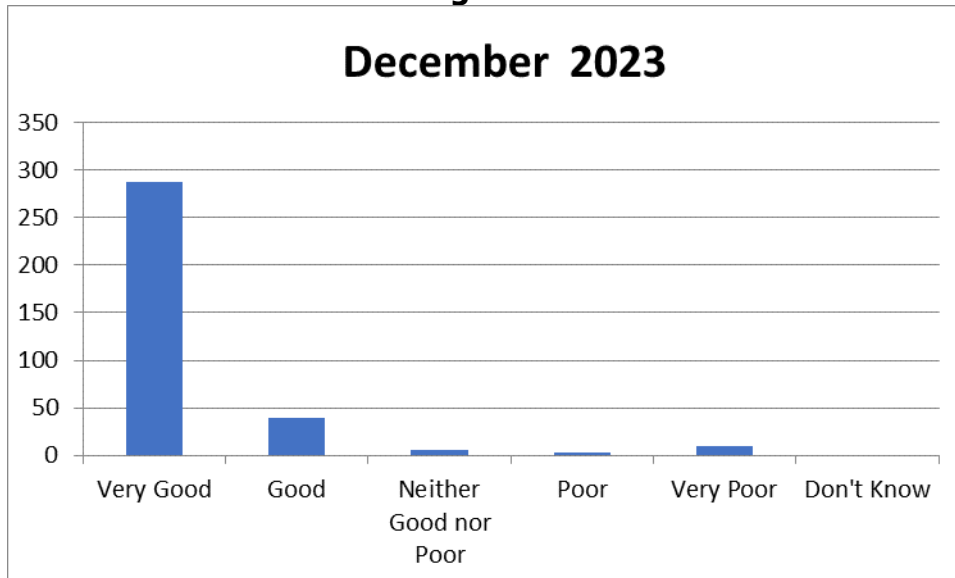


Friends and Family December – Results

The figures below were collected through the month of December 2023 in surgery.



These are some of the comments we received

Very Good	288
Good	39
Neither Good nor Poor	6
Poor	3
Very Poor	9
Don't know	0
Total comments	345

Comments: Because the doctor was very efficient and did what was required.

Comments: No delays seen promptly and issue dealt with.

Comments: Prompt and polite and explained everything well

Comments: Service was great, got seen at a time that was convenient for me. Wasn't waiting long from getting to the surgery.

Comments: Nurse Lindsay was really good however I waited nearly 6 weeks for an app that apparently was going to take 30mins when in actual fact I was in only 5 mins for my tetanus jab the reception staff are horrible they was so rude and unhelpful.

Comments: Very punctual and friendly.

Comments: I attend appointments on a regular basis. Everyone is always friendly and happy to chat. I have nothing but praise for the entire practice staff. Since my illness began everyone has done everything they can to help me see a nurse or a Doctor when required.

Comments: Just concentrated on my back pain and not taking into consideration other ailments like pain inside my right hip, bloating painful stomach, change in bowel movements and tiredness.