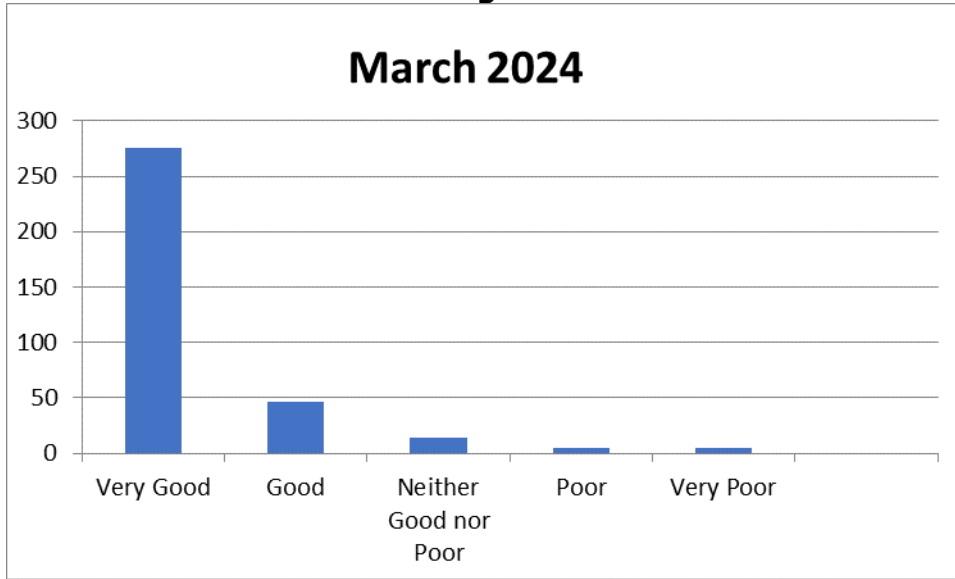


## Friends and Family March 2024 – Results

The figures below were collected through the month of March 2024 in surgery.



### These are some of the comments we received

<b>Very Good</b>	<b>275</b>
<b>Good</b>	<b>46</b>
<b>Neither Good nor Poor</b>	<b>14</b>
<b>Poor</b>	<b>5</b>
<b>Very Poor</b>	<b>5</b>
<b>Don't know</b>	<b>0</b>
<b>Total comments</b>	<b>345</b>

**Comments:** The nurse was brilliant but it took me Two Hours to get through by phone

**Comments:** All Staff were very courteous, friendly and helpful

**Comments:** The staff were pleasant and professional as always and the appointment system on arrival is as nearest to the estimated time slot of the visit  
This is the best GP surgery I've had in years

**Comments:** Holly was very friendly and explained everything clearly.

**Comments:** Getting an appointment with my doctor is very poor. this ringing up at 8 am is no good at all and even when am ther after an appointment i cannot make another one and have to phone up the day after at 8am..no good for people who work.very dissatisfied.

**Comments:** Reception got me an appointment which was appreciated then the dr was really caring and diagnosed and treated me although been 20 minz behind schedule but this can happen and was told this when i checked in gud job George st med centre

**Comments** Didn't wait too long to see the dr. Clean and comfortable waiting room